







INTRODUCTION

Message From Our Manager

let us know, or forward them the newsletter sign up link below:

the home. From exciting day trips to garden parties and craft afternoons, we've filled this season with joy, laughter and connection. Grab a cuppa and enjoy a peek into our summer highlights! If you know someone who would like to receive our email newsletters/updates just

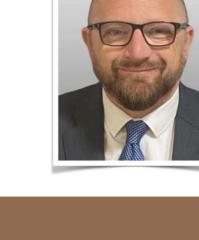
The sun is shining, the garden is blooming and there's a warm buzz of activity here at

Newsletter Sign-Up

Best wishes,

Home Manager

Simon Paul



GladtoCare Week 2025: A Week

ACTIVITIES & EVENTS

to Remember From 16th to 20th June, we took part in GladtoCare Week 2025, a nationwide celebration recognising the dedication and compassion of care staff across the

Tuesday, Wellbeing Wednesday, Tasty Thursday, and Feel Good Friday - all designed to boost morale and bring smiles to faces. We were especially pleased to welcome two very special guests - the Mayor of Wirral and an ice cream van! Given the warm weather that week, it's fair to say the ice cream van was particularly popular, though both were warmly received and much

country. Each day brought something different - Motivation Monday, Tune It Up

appreciated by residents and staff alike.



Throughout the week, residents were invited to write personal messages to our care team, sharing thanks for the kindness, patience, and support they receive every day. From cheerful cards to heartfelt notes, each message was a meaningful reminder of the strong relationships that grow within our home.

Residents

gestures can have a lasting impact.

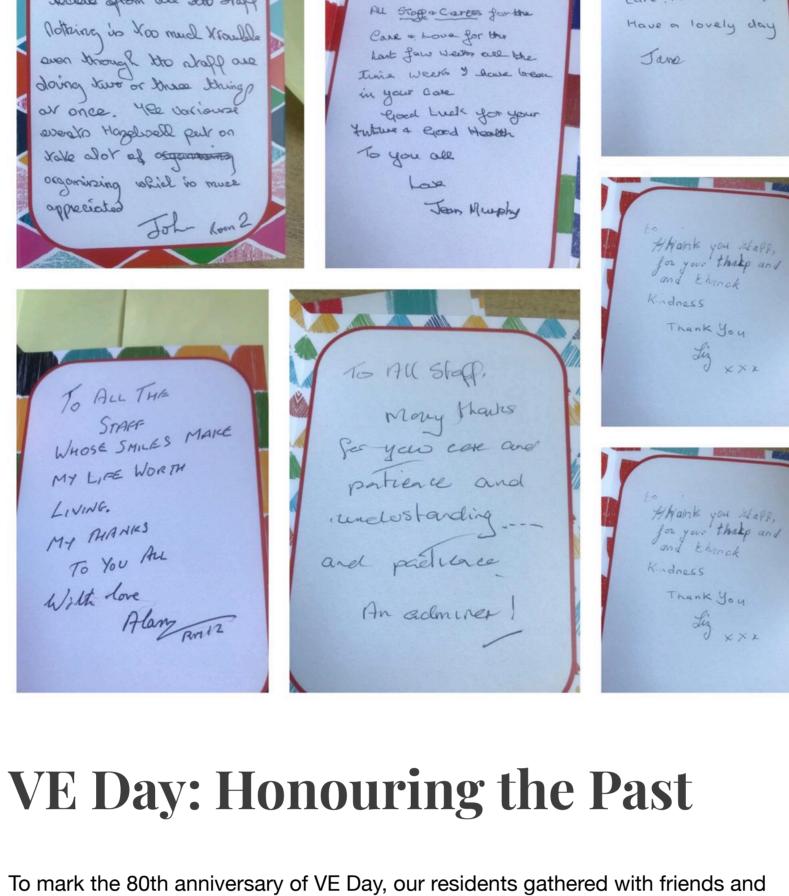
One resident wrote, "Thank you for always being there with a smile, even when things get busy. It means more than you know." Another added, "You help make The Hazelwell feel like home every single day." These messages were displayed around the home and sparked many warm

conversations, with residents sharing stories of how staff had gone the extra mile.

For our carers, this recognition was truly special - a reminder that even small

GladtoCare Week served as a lovely reminder that care is about more than routines and tasks - it's about connection, trust and community. We'll be carrying that spirit with us well beyond the week.

To all the staff I sincerely appreciate the Relp and support of care . Food , activity Hole at morp sicion All Staffa Caress for the



Calday Grange School, all of whom helped make the day memorable.

family for a day of remembrance and celebration. We were delighted to welcome

Boogie Woogie Music, Movement & Memories, a wartime singer, and pupils from

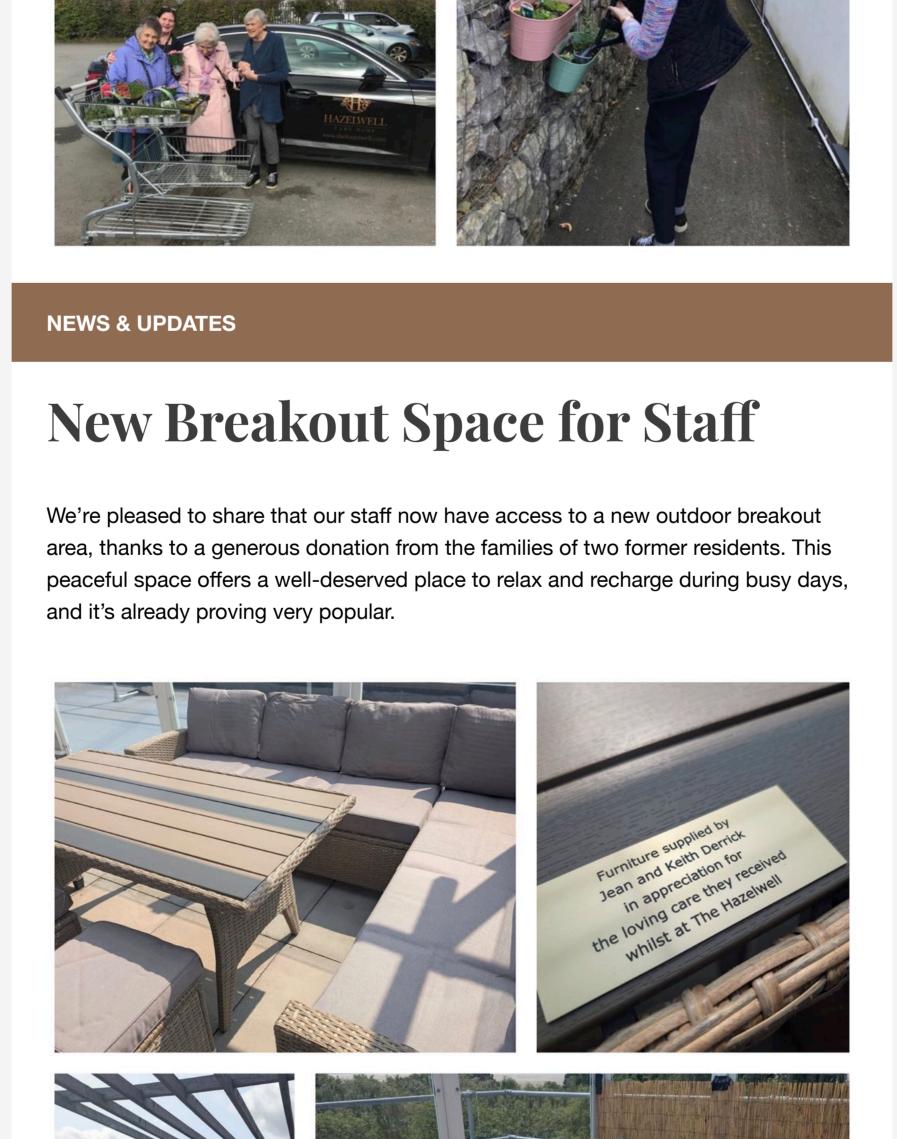


planting began - with residents, staff, and even family members getting involved. It was a day filled with laughter, teamwork and a real sense of purpose. Since then, residents have taken great pride in caring for the new plants, and it's been a pleasure to see not only the flowers grow, but also the sense of ownership and joy that's blossomed alongside them.

With help from our activities and maintenance teams, residents visited a local garden

centre and chose a selection of plants and flowers. Once back at The Hazelwell, the

we set out to bring more colour and life to those spaces.



Accommodation Services Inspection: Rated 'Good'

We're proud to report that following a recent assessment by Wirral Borough Council, our accommodation services have been rated as 'Good'.

The inspection included an evaluation under the PAMMS (Provider Assessment and

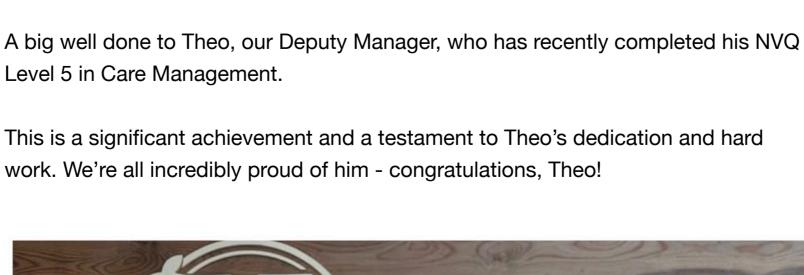
monitoring the quality and sustainability of social care services. We're pleased that

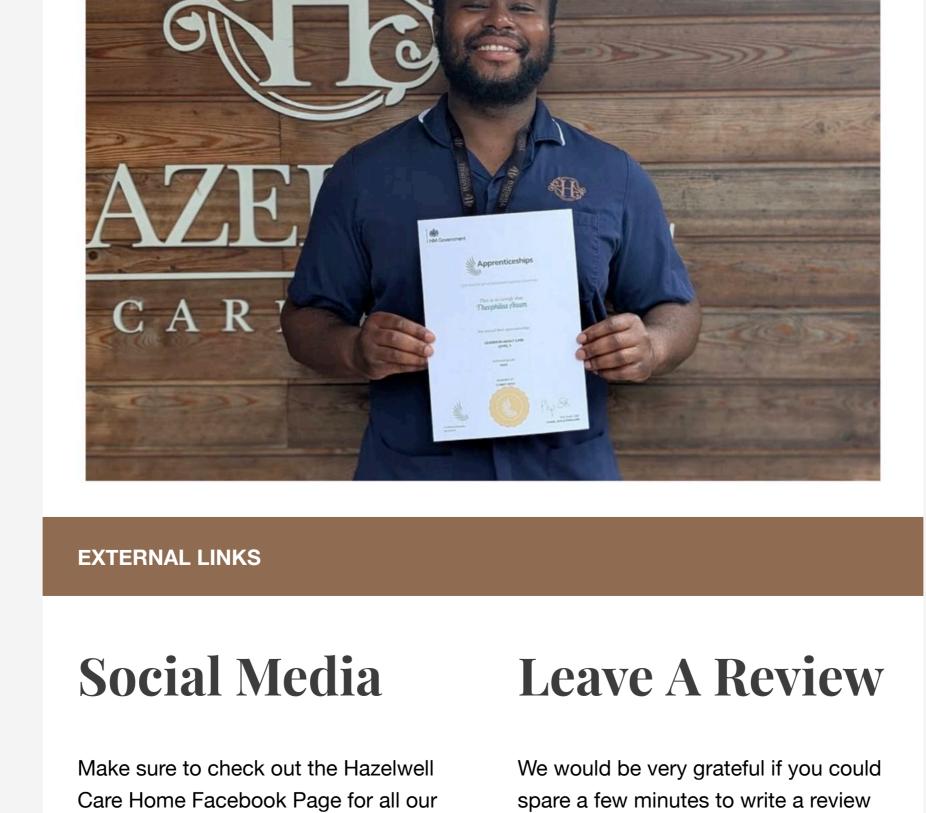
the commitment of our team has been recognised, and we'll continue working hard

Market Management Solution) framework, which supports local authorities in

to maintain and improve standards wherever we can.

an **access** product **Congratulations to Theo**





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